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201512A

**AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS**

TYPE: ☒ IXC    ☐ CLEC    ☐ ILEC    ☐ Wireless

**CERTIFICATED COMPANY INFORMATION**

Alliance Global Networks LLC  
Company Name

107 W Michigan Ave 4th Fl  
Mailing Address

Kalamazoo, MI 49007  
City, State, Zip Code

1221 Post Rd E  
Business Location

Westport, CT 06880  
City, State, Zip Code

Fairfield  
County

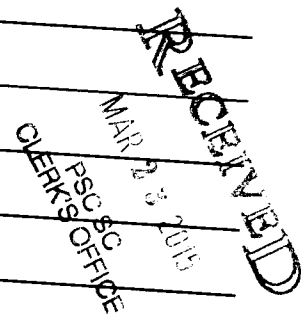
FEIN/SSN  
203-221-8700  
Telephone #

**REGISTERED AGENT INFORMATION**

Registered Agent: B Allston Moore Jr  
Mailing Address: 5 Exchange St  
Charleston, SC 29401  
City, State, Zip Code

**Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:**

- A. Mary O'Keefe  
**General Manager** (Include Address if different than above)  
203-221-8700 / 203-221-8705 / mok@alliancegrp.com  
Telephone Number / Facsimile Number / E-mail Address
- B. Mary O'Keefe  
**Customer Relations/Complaints Representative** (Include Address if different than above)  
203-221-8700 / 203-221-8705 / mok@alliancegrp.com  
Telephone Number / Facsimile Number / E-mail Address
- C1. Mary O'Keefe  
**Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)  
203-221-8700 / 203-221-8705 / mok@alliancegrp.com  
Telephone Number / Facsimile Number / E-mail Address
- C2. 1-800-756-2236  
**Customer Contact** (Toll Free Number)
- D.   
**Engineering Operations** (Include Address if different than above)  
Telephone Number / Facsimile Number / E-mail Address
- E.   
**Test and Repair** (Include Address if different than above)  
Telephone Number / Facsimile Number / E-mail Address
- F.   
**Emergencies** (During Non-Office Hours)  
Telephone Number / Facsimile Number / E-mail Address



**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

G. Mary O'Keefe, CFO/Treasurer  
**Regulatory Officer** (Name & Title)  
1221 Post Rd E, Westport CT 06880  
(Mailing Address)  
203-221-8700 / 203-221-8705 / mok@alliancegrp.com  
Telephone Number / Facsimile Number / E-mail Address

H. Eric Blackford- President, NRC  
**Annual Report Mailings** (Name & Title)  
107 W Michigan Ave, 4th Fl. Kalamazoo, MI 49007  
(Mailing Address)  
269-381-8888 / 269-381-4855 / contact@nationwideregulatorycompliance.com  
Telephone Number / Facsimile Number / E-mail Address

I. Dual Party Mailings (Name & Title)  
(Mailing Address)  
\_\_\_\_\_  
\_\_\_\_\_  
Telephone Number / Facsimile Number / E-mail Address

J. Interim LEC Fund Mailings (Name & Title)  
(Mailing Address)  
\_\_\_\_\_  
\_\_\_\_\_  
Telephone Number / Facsimile Number / E-mail Address

K. Eric Blackford- President, NRC  
**Universal Service Fund Mailings** (Name & Title)  
107 W Michigan Ave. 4th Fl. Kalamazoo, MI 49007  
(Mailing Address)  
269-381-8888 / 269-381-4855 / contact@nationwideregulatorycompliance.com  
Telephone Number / Facsimile Number / E-mail Address

L. Eric Blackford- President, NRC  
**Gross Receipts Mailings** (Name & Title)  
107 W Michigan Ave. 4th Fl. Kalamazoo, MI 49007  
(Mailing Address)  
269-381-8888 / 269-381-4855 / contact@nationwideregulatorycompliance.com  
Telephone Number / Facsimile Number / E-mail Address

M. Lifeline Mailings (Name & Title)  
(Mailing Address)  
\_\_\_\_\_  
\_\_\_\_\_  
Telephone Number / Facsimile Number / E-mail Address

Eric Blackford

**This form was completed by**  
President, NRC

**Title**

  
**Signature**

1-3-17-15  
**Date**

RETURN COMPLETED FORM TO: Public Service Commission of SC  
**Docketing Department**  
Post Office Drawer 11649  
Columbia, South Carolina 29211

**And**

Office of Regulatory Staff  
**Attn: Jeanne Gordon**  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201